

Front Street Improvements

Have your say

In October 2023 the council's Executive allocated £570,000 from the UK Shared Prosperity Fund to enhance Front Street as a thriving local shopping area.

Following the Phase 1 works, we've heard fresh ideas from many local residents, Councillors and businesses and have received a petition. Thank you for sharing your thoughts. In response, we have worked with officers and urban designers to draft options and cost new proposals for Phase 2 improvements.

We welcome your feedback if you are a

- resident, visitor
- business, trader, stakeholder

Please help us by answering the questions below

This survey will test some initial ideas to ensure we deliver the best scheme possible for the community. The survey can also be completed online via www.york.gov.uk/AcombFrontStreet:



What happens to my information?

Our survey asks for some personal information which you may choose not to give. We do not publish or share any information which can identify you. Please read our privacy notice (online at www.yorkopendata.org or paper copies provided at the events, or Acomb Explore library). We will ask for your consent to this at the start of the survey. You can withdraw your consent at any time by contacting business.intelligence@york.gov.uk.

Thank you for completing our survey

Your feedback is key to understanding the priorities for Front Street and shape the final design to be considered by the council's Executive in summer 2024.

Closing date: 24 March 2024

Publishing the results

We will publish the results of this survey online at:
www.yorkopendata.org



Speak to the project team and share your views at our events

- Joint Acomb, Westfield, Holgate Ward Committee, Gateway Centre, **Wednesday 28 February** **18:30 - 20:30**
- Drop-in, Gateway Centre, **Thursday 29 February** **15:00 - 18:00**
- Drop-in, Acomb Explore, **Thursday 7 March** **10:00 - 13:00**
- Drop-in, Gateway Centre, **Saturday 16 March** **13:00 - 16:00**

View exhibition boards

At Acomb Explore from **Monday 4 March to Friday 15 March**

- Monday/ Tuesday/ Thursday **9:00 - 19.30**
- Wednesday **9:00 – 14:00**
- Friday **9:00 – 17:00**
- Saturday **9:00 – 15:00**

If you would like this document in an alternative format, please contact:

-  (01904) 551550  ycc@york.gov.uk
-  @CityofYork  @cityofyork

It is available in the following languages:

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی میا کی جاسکتی ہیں۔ (Urdu)

Publication date: March 2024

For further information: West Offices, Station Rise, York YO1 6GA

Different ways to complete and return this survey

Complete this form online	Please visit: www.york.gov.uk/AcombFrontStreet	
Or use this QR code:	You can use the camera on your smart device to scan the QR code which will take you to the online survey.	
Scan and email	Complete, scan and email the survey to: AcombFrontStreet@york.gov.uk	
Access to a computer	Visit any Explore library or West Offices where staff can assist.	
Help to complete over the phone	Call Customer Services on 01904 551550 and leave your number and we will call you back.	
Drop off	Hand in the completed form at Acomb Explore Library or at West Offices.	
Return by freepost	Front Street Acomb Regeneration Freepost RTEG-TYYU-KLTZ CYC, West Offices, Station Rise, York YO1 6GA	

Alternative formats		
If you require this document in an alternative format (e.g. large print, braille, BSL, audio or Easy Read) you can:		
	Email us at: cycaccessteam@york.gov.uk	
	Call us on: 01904 551550 and customer services will pass your request onto the Access Team	
	Use our BSL Video Relay Service: www.york.gov.uk/BSLInterpretingService Select ' Switchboard ' from the menu	

Questionnaire

Please confirm that you have read and understood the privacy notice at the end of this document. You must select 'Yes' to take the survey.

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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1) How often do you use Front Street in Acomb?

Regularly (at least once a week)	<input type="checkbox"/>
Occasionally (a few times a month)	<input type="checkbox"/>
Monthly	<input type="checkbox"/>
Rarely (a few times a year)	<input type="checkbox"/>
Never	<input type="checkbox"/>

2) If you never use Front Street, what are the main reasons for this?

3) What is your relationship to Front Street, are you a:

Local resident	<input type="checkbox"/>
Visitor/ shopper	<input type="checkbox"/>
Business owner / Trader	<input type="checkbox"/>
Other (please specify)	<input type="text"/>

4) What facilities do you use? (Please select all that apply)

Shops	<input type="checkbox"/>
Café/ restaurant/ social	<input type="checkbox"/>
Hairdresser/ barber/ salon	<input type="checkbox"/>
Medical (doctor, dentist, optician, pharmacy)	<input type="checkbox"/>
Bank/ financial services	<input type="checkbox"/>
Leisure/ gym/ fitness	<input type="checkbox"/>
Acomb Explore library	<input type="checkbox"/>
I work there	<input type="checkbox"/>
Other (please specify)	<input type="text"/>

5) How do you travel to Front Street? (Please select all that apply)

	By foot	
	By bike	
	By car	
	By bus	
	By motorcycle	
Other		

Enhance the High Street

6 Welcome Gateway	(cost estimate £40,000)
<p>The entrance to Front Street should be welcoming, inviting and create a sense of arrival for all. This could include reviewing signage, removing clutter, and improving seating, alongside improvements to accessible parking and a new wide raised level crossing in the area.</p>	

Welcome Space: Indicative sketch ideas



Fig 1 - Sketch showing proposed welcome space © The Urban Glow

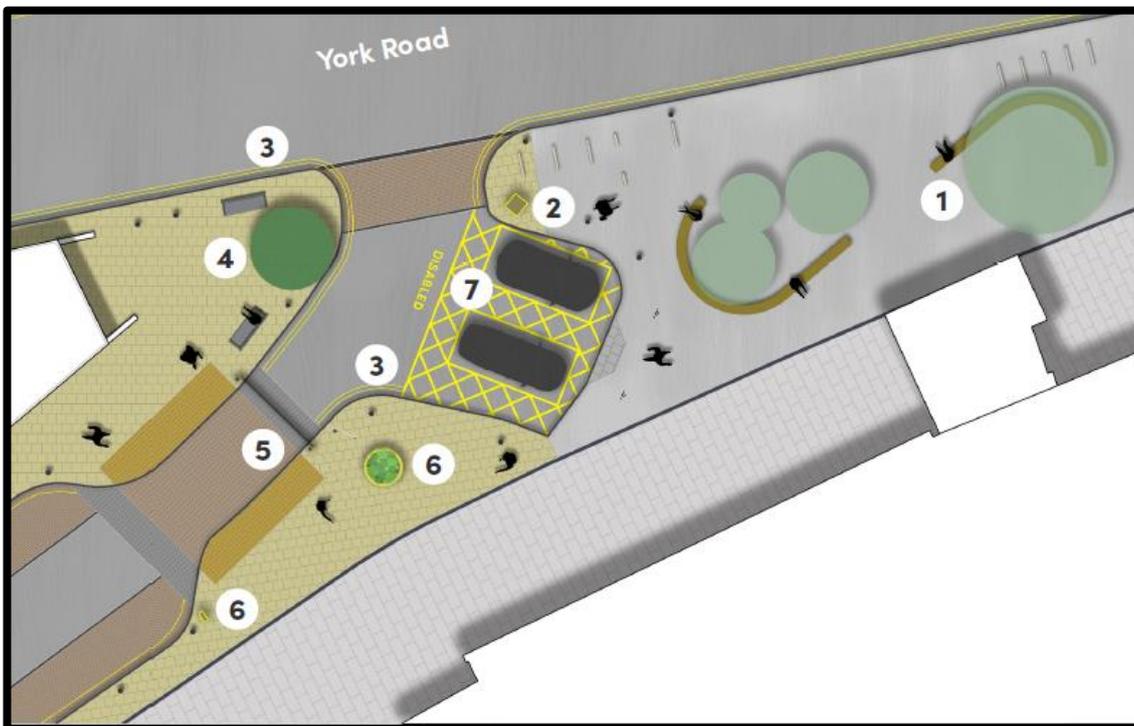


Fig 2 - Concept plan: (1) replace old seats with long sculptural bench (2) retain cycle parking and introduce a new gateway sign; (3) remove some bollards and street clutter; (4) retain accessible benches and add new tree; (5) new wide raised crossing flush with the pavement; (6) new features such as wayfinding signage or large plant pots; (7) improve existing blue badge parking bays © PWP Design



Fig 3 - Example of sculptural seating



Fig 4 – Example of large planters

6a) One of the ways we are considering improving Front Street is creating a more welcoming and people friendly arrival space, to attract visitors to stop and explore the area. This could include more seating, planting and signage to mark the entrance. Do you support this idea?

	Support	<input type="text"/>
	Neutral/ No strong view	<input type="text"/>
	Oppose	<input type="text"/>
Other	<input type="text"/>	

6b) Do you have any other comments on creating a welcoming gateway to Front Street?



7. Review bollards	(cost estimate £40,000)
<p>Some members of the community strongly oppose the bollards put in during Phase 1, saying they make the street less attractive and more difficult to use. The community's concern is understood and the council has committed to substantially reducing the number, whilst retaining some to protect the pavement and deter illegal parking.</p>	



Fig 5 – Initial review of bollards (red dots might be removed, blue dots might stay)

7a) One of the ways we are considering improving Front Street is reducing the number of bollards. Do you support this idea?

Support	
Neutral/ No strong view	
Oppose	
Other	

7b) We may need to retain some bollards to protect the new paving from illegal parking. Do you support this idea?

Support	
Neutral/ No strong view	
Oppose	
Other	

7c) The final design will be updated following your feedback from this engagement. Therefore, exactly how many bollards stay/ go cannot be answered at this stage, however work so far suggests that approximately two thirds could be removed. Any bollards that are removed will be reused across the city. Do you think removing approximately two thirds of the bollards the right balance? (Fig 5)

Yes	
Neutral/ No strong view	
No	
Other	

7d) Do you have any other comments on the review of the bollards in the shopping area?

8. Pop – up community space	(cost estimate £30,000)
<p>To activate the whole shopping area, especially during pedestrian only hours we will seek to add fun and personality/ character by investigating pop-up features to the privately maintained, non-adopted highway. These new additions will encourage residents and visitors to spend longer in the area, dwell and socialise. Any flexible use of this space would require landowner permission.</p>	



Fig 6 - Wide strip of privately maintained, non-adopted highway in the shopping area



Fig 7 & Fig 8 – Examples of pop-up seating



Fig 9 – Example of pop-up planters

8a) Subject to approval from private landowners, one of the ways we are considering improving Front Street is adding temporary pop - up features, such as fun seating, planters or trial events, to test future opportunities to activate the privately owned area as a community space. Do you support this idea?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

8b) Subject to approval from private landowners, community activities/ events would need to be run by the local community/ volunteers in the short and longer term. Do you have any ideas for events/ activities that you/ your group/ organisation might like to run in this space during the pop-up trial (autumn 2024 – early 2025)?

If so, please tell us your ideas (if your group has a specific proposal then you can email us at AcombFrontStreet@york.gov.uk with your contact details)

8c) Do you have any other comments on a pop - up space?

9. Market/ Activities	(permit for market trial – cost agreed £750)
<p>To enhance the current retail offering a three-month trial with a new market operator has been agreed by Make It York. Little Bird Market will take place on 16 March, 20 April and 18 May, 10am to 3pm. Subject to approval, the market could continue for up to a year. It is anticipated this will increase footfall to the area by attracting both local residents and new visitors.</p>	



Fig 10 – Market stall © The Kanders Table



Fig 11 –Market products © Spruce York

9a) Do you support use of the space within the shopping area during pedestrian hours for activities such as the market?

Support	
Neutral/ No strong view	
Oppose	
Other (please expand)	

9b) Do you have any other ideas for activities that could happen here?

9c) How often would you like to see additional activities within the shopping area?

Regularly (at least once a week)	
Occasionally (a couple of times a month)	
Monthly	
Rarely (a few times a year)	
Never	

9d) Do you have any other comments on activities in the shopping area?

Accessibility

10. More level crossing space	(cost estimate £150,000)
<p>Kerbs and bollards currently restrict where people using mobility aids or pushchairs can cross the road and make the shopping area feel like a space made for cars rather than people.</p> <p>To deliver a more people friendly space it is proposed to add three new wide pedestrian level crossings/ raised tables (locations A/B/C shown in Fig 12). By day the shopping area would feel less like a highway, and more accessible when the road is closed to traffic. In the evening, the raised tables would slow vehicles down (require a 20mph speed limit). Cycle access would remain via York Road and Cross Street.</p>	

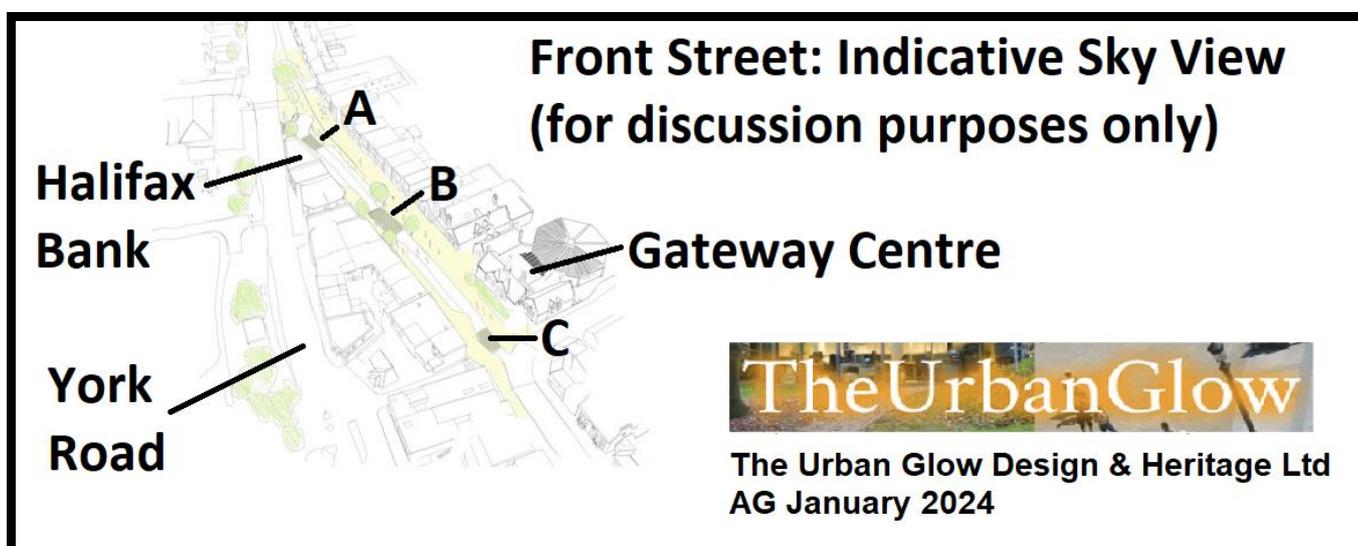


Fig 12 - A birds eye view of shopping area and proposed raised tables © The Urban Glow

10a) Do you support this idea in principle?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

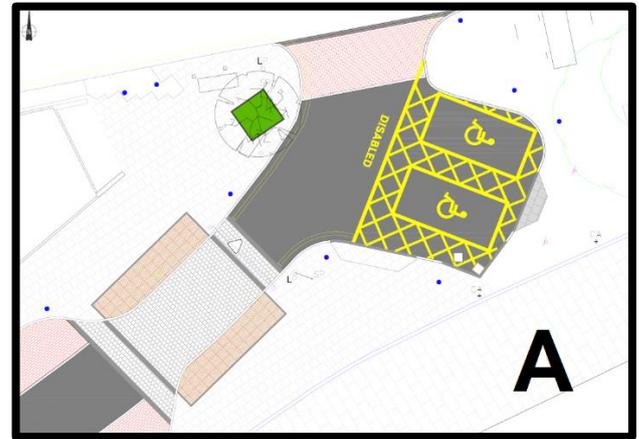


Fig 13 - Current dropped crossing near Halifax Bank

Fig 14 – Proposal: (1) wide raised crossing; (2) review bollards (blue dots show bollards that might stay), (3) traffic gate remains in same position

10b) Raised table A would form part of the welcome gateway area, the wide level crossing space would help to create a more pedestrian friendly feel to this space. Do you support this idea?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		



Fig 15 - Current parking bays and curved carriageway, lined with bollards

Fig 16 – Proposal: (1) wide raised crossing; (2) create more pavement space; (3) new planting/ tree to compliment current trees; (4) review bollards (blue dots might stay).

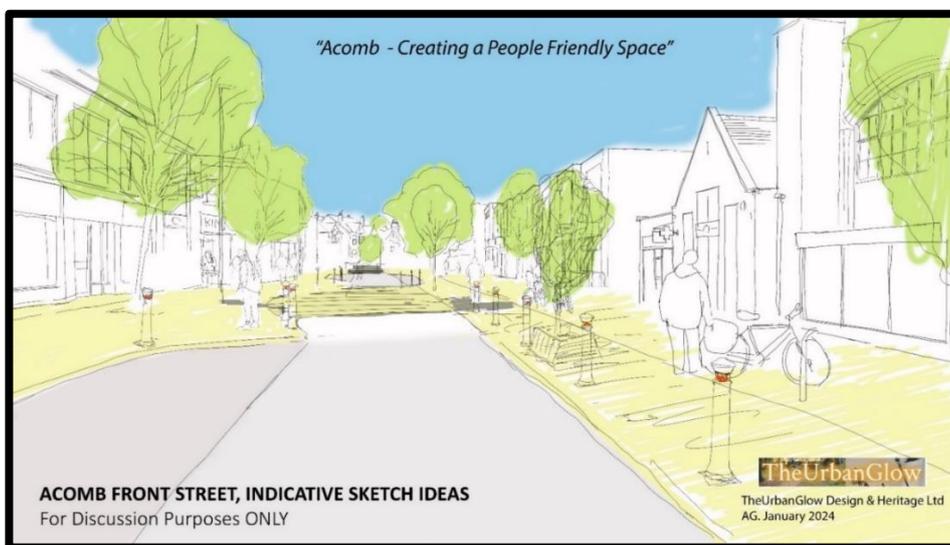


Fig 17 - Concept sketch showing what the central space could look like: (1) new wide raised crossing flush with the pavement to create a more pedestrian focused character to the space and improve accessibility; (2) review bollards; (3) frame space with new pop-up features such as seating/ planting © The Urban Glow

10c) We have worked with urban designers to make raised table B wider to create a more a people focused ‘central space’. Subject to landowner agreement, this could be framed by the pop-up elements such as seating and activities on the non-adopted highway. Do you support this idea?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

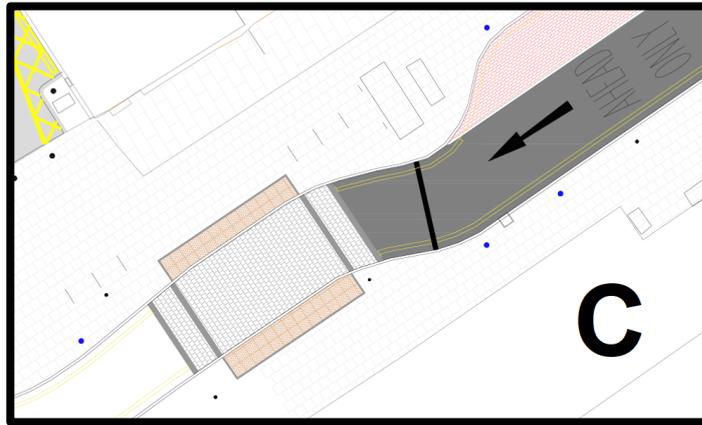
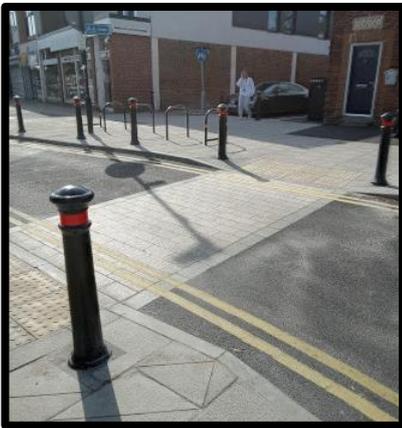


Fig 18 - Current dropped crossing near the Gateway Centre

Fig 19 - Proposal: (1) wide raised crossing; (2) review bollards (blue dots might stay)

10d) Raised table C would be made wider and raised to create a third level crossing point. Do you support this idea?

Support	
Neutral/ No strong view	
Oppose	
Other	

10e) Do you have any other comments on the raised tables?

11. Better Blue Badge car parking	(cost estimate £110,000)
<p>The current blue badge car parking spaces do not meet accessibility standards and are frequently misused by non-blue badge holders.</p> <p>To improve the accessibility for Blue Badge holders at Cross Street, School Street and the top of Front Street (opposite Halifax), we aim to deliver accessible parking bays as set out in Part M Building Regulations however the final Blue Badge parking bays will be subject to physical restrictions or Road Safety Audit requirements. This means that enforcement can be more effective in preventing unauthorised use.</p> <p>This would result in 6 accessible blue badge spaces to replace the current 7 non-compliant bays.</p>	

11a) Do you support clearly marking out blue badge spaces to prevent current misuse of these parking bays?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

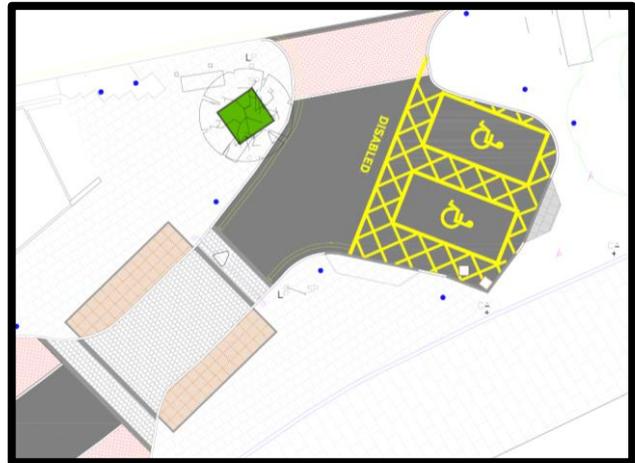


Fig 20 - Current blue badge parking bays near Halifax bank

Fig 21 - Proposal: (1) new markings; (2) dropped kerbs flush to carriageway to east and south of bays; (3) additional dropped kerb to north of bay requires further investigation of utilities in that location.

11b) Deliver two accessible parking spaces on Front Street near the Halifax bank as part of the ambition to create a welcome gateway (from three spaces). Do you support this idea?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		



Fig 22 - Current blue badge parking on School Street.

Fig 23 - Proposal for single accessible bay.

11c) Deliver one accessible parking space at School Street (from two spaces). Do you support this idea?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

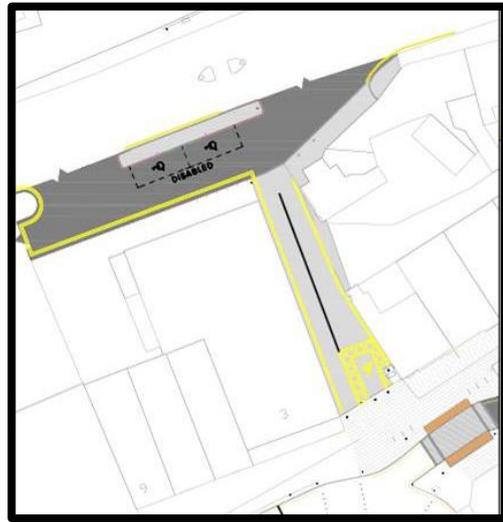


Fig 24 - Current blue badge parking bays and pedestrian/ cycle route on Cross Street.

Fig 25 - Proposed new markings for a single accessible bay on Cross Street, plus two new marked on-road blue badge bays, and wider pedestrian and cycle shared route.

11d) Deliver one accessible parking space at Cross Street (from two spaces), plus two new marked blue badge spaces at the York Road end of Cross Street. This would include resurfacing Cross Street to provide a wider pedestrian and cycle shared route towards the toilets. Do you support this idea?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

11e) Do you, or anyone in your household have a blue badge parking permit?

	Yes	
	No	
	Prefer not to say	

11f) Do you have any other comments relating to blue badge parking spaces?

12. Better toilets	(Cost agreed £42,500 to be delivered no later than June 2024)
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Cross Street toilet block is well used by shoppers, residents, delivery/ taxi drivers, but currently only has one unit in use which is in a tired condition. Phase 2 will upgrade the existing toilet block from the current one disabled and one disused standard toilet to provide two accessible unisex units for use by all, including baby changing tables in each.



Fig 26 - Current Cross Street toilet block

12a) Do you use the Cross Street toilet facilities?

	Yes	
	No	

12b) If you don't, is there a particular reason why not?

Extending the benefits beyond the high street

13. Wayfinding signage, identity, public art	(cost estimate wayfinding £30,000 + identity/ art £10,000)
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Previous engagement work has identified a lack of signposting to community and cultural facilities and green spaces, and the absence of a joined up approach to promoting Acomb as a destination.

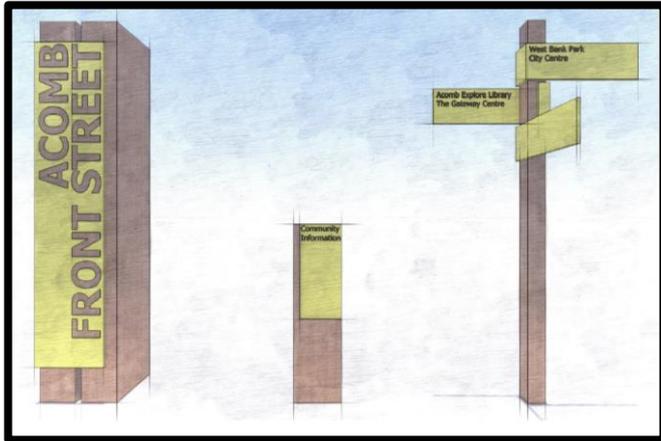


Fig 27 - Concept sketches for types of signs that could be used © PWP Design

13a) One of the ways we are considering improving the wider area is new wayfinding signs to help connect amenities, such as the park on the green, public toilets and Explore library.

	Support
	Neutral/ No strong view
	Oppose
Other	

13b) Can you suggest any destinations or links to local amenities that the signposts should highlight?

13c) Businesses think that one of the ways to improve the wider area would be a joined up approach to promote Acomb's offer as a whole, and as a family friendly destination, by creating an identity for Acomb. Is there anything that stands out to you as being special about Acomb that is part of its identity - it's unique selling point?

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Fig 28 – Example of wall mural Fig 29 – Example of community art, painted utility boxes

13d) Do you support a public art project such as a mural or art trail on Front Street, in principle?

Support	
Neutral/ No strong view	
Oppose	
Other	

13e) Based on initial discussions, the Working Men's Club, Morrisons and Cross Street Toilet sites are willing to consider a wall mural on their buildings in principle. Do you support any of these locations, or do you have any other location suggestions for a mural on Front Street, subject to landowner consent? (Tick all that apply)

Working Men's Club	
Morrisons	
Cross Street Toilet	
Other	

13f) Do you have any other comments on wayfinding signage, identity and public art?

14. New crossing & seating	(cost estimate £30,000)
Front Street has two distinctive areas, the shopping area, and the older village section which are currently separated by a vehicle dominated space.	



Fig 30 - Person crossing road in location of proposed crossing.

Fig 31 - Proposed location of crossing.

14a) To improve the pedestrian experience and links to the older part of Front Street a new formal crossing is proposed near the Morrisons junction and roundabout where people currently cross informally. Do you support a new crossing in this location (Fig 31)?

The crossing would:

- Remove one set of railings to allow pedestrians to cross in a direct line
- Have tactile paving and kerbing flush to the carriageway to aid accessibility
- Enlarge the middle island so people can cross in two parts and feel protected
- Location considers visibility for both pedestrians and motorists

	Support	
	Neutral/ No strong view	
	Oppose	
Other		



Fig 32 - Potential location of new bench(es) either on the pavement or the private path towards the Working Mens Club

14b) Subject to approvals, another proposal is installing additional seating on Front Street near the Working Men’s Club. Do you support new seating in this location?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

14c) Do you have any other comments on these improvements near the Morrisons roundabout?

Longer Term Aspirations (future phases subject to funding and approvals)

15. Create a people friendly space	(cost estimate for initial Phase 2 feasibility study £5,000)
<p>Phase 2 will continue to allow access as it does now:</p> <ul style="list-style-type: none"> • a pedestrianised area from 10.30am Monday to Friday (9.30am on Saturday) • open to vehicles loading and unloading, cyclists and blue badge parking (8am to 10:30am Monday to Friday, 8am-9:30am Saturday, and 4-6pm Monday-Saturday) • open to all vehicles 6pm-8am, and all day Sunday <p>Subject to further funding in the future, one of the community’s suggestions to improve the shopping area in the longer term is through making it feel more people friendly and less vehicle dominated. This might be through further pedestrianisation/ access restrictions.</p> <p>It is not fully within the gift of the council to pedestrianise any street. It is likely that this would require a public inquiry and decision by the Secretary of State.</p> <p>Pedestrianisation means different things to different people and we want to better understand what it means to you, and whether there is a desire to see any changes to access in the future.</p>	

15a) Phase 2 proposes a feasibility study to explore options and costs regarding further pedestrianisation in the longer term, including whether and how this might be possible. Do you support this initial study to inform the future direction?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

15b) What would your future vision for pedestrianisation of Front Street shopping area look like?

<p>Access restrictions to remain the same As set out above – no change.</p>	
<p>Access restrictions to be simpler This would consider making the restrictions more consistent every day as opposed to different rules and times midweek, Saturday and Sunday.</p>	
<p>Close street to all vehicles for longer, perhaps like the city centre 10:30-5pm This would keep the street as it is and could explore extending pedestrianised hours into the early evening. It would allow access through, loading and blue badge parking outside of those hours.</p>	
<p>Close street to all vehicles 24 hours a day, except emergency vehicles This would fully pedestrianise the street - no loading, no blue badge parking in road (only in marked bays at edge of area) and vehicles would need to use York Road at all times.</p>	
<p>Other</p>	

15c) Do you support the longer term idea of creating a more people friendly street within the shopping area (subject to the outcome of the Phase 2 feasibility study)?

<p>Support</p>	
<p>Neutral/ No strong view</p>	
<p>Oppose</p>	
<p>Other</p>	

15d) Do you have any additional comments on further pedestrianisation/ creating a people friendly space within the shopping area in the future?

16. Adopt privately owned land

A wide strip of the pavement in the shopping area between the traffic gate and the Gateway Centre is privately owned.

Subject to landowner agreement and further funding in the future, one of the longer term proposals being considered by the council is for it to adopt the privately maintained non-adopted section of the shopping area, including bringing all of the paving up to a satisfactory standard.

This would enable the community to use the open space in a more permanent way (following the temporary pop-up testing proposed during Phase 2).

16a) Do you support the longer term idea to adopt the privately owned land within the shopping area?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

17. Enhance links between the High Street and Explore library

As part of the regeneration ambition there is a strong desire to collaborate with Acomb Explore on their potential library development. Subject to further funding in the future, one of the longer term aspirations is to forge stronger pedestrian links between the shopping area and the library.

17a) Do you support the longer term idea to create additional crossing points and more pedestrian priority between the shopping area and Explore library?

	Support	
	Neutral/ No strong view	
	Oppose	
Other		

17b) Do you have any other comments on longer term aspirations for Front Street?

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18 Priorities

This survey is a key element of understanding community priorities and how we can deliver the best scheme possible in response to stakeholder comments. It will also inform the focus for any future scheme should further funding become available.

We will use the feedback to develop a final design to be delivered on the ground by the funding deadline of March 2025. To inform this, please indicate which of the proposed areas for improvements to Front Street are of highest priority to you. The cost estimates for ideas outlined so far, and project costs, total nearly £590,000. Depending on the final design and costings, we may not be able to deliver all these improvement within the Phase 2 funding package of £570,000, therefore some elements may need to be reduced/ removed.

Feedback can help to support future funding bids for additional work.

18a) Please put a tick in the column that best represents your priority for each one:

Phase 2 Proposals	Priorities			
Funded by central government UK Shared Prosperity Fund	Don't know	No	Low	High
Enhance the High Street				
Welcome gateway (level crossing space, blue badge parking, seating, planting, signage)				
Review bollards				
Pop up temporary street furniture				
Feasibility study for people friendly street/ pedestrianisation (longer term)				
Market/ opportunities to activate area				
Accessibility				
Raised tables/ level crossing space				
A: Part of Welcome area				
B: Create new central space				
C: Replace dropped crossing Gateway Centre				
Improved Blue Badge car parking				
Extend the benefits beyond the High Street				
Wayfinding signage				
Place identity, public art				
New crossing & seating (near Working Men's Club)				

19 Conclusion

19a) Do you have any other comments regarding improvements to Front Street?

We invite you to sign up to Front Street email list to keep informed about the project.

To join, please confirm that you have read the separate 'Front Street Mailing List' privacy notice at <https://www.yorkopendata.org> (see QR code) and email your consent to: AcombFrontStreet@york.gov.uk

You can unsubscribe by contacting the same email address.



A paper copy of the privacy notice will be available at the drop-in events and at Acomb Explore.

Equality monitoring information

About You

Any information you share may help us identify themes in specific groups to aid any future support and will not be used to identify you. You may choose not to answer or select 'prefer not to say' to any question. If you would prefer to opt out of this section, please select the relevant option below.

Would you like to complete the 'About You' section?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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1) Age

Under 18	<input type="checkbox"/>	18 to 24	<input type="checkbox"/>	25 to 34	<input type="checkbox"/>
35 to 44	<input type="checkbox"/>	45 to 54	<input type="checkbox"/>	55 to 64	<input type="checkbox"/>
65+	<input type="checkbox"/>	Prefer not to say			<input type="checkbox"/>

2) What gender do you identify as?

Male	<input type="checkbox"/>	Female	<input type="checkbox"/>
Non-binary / Gender variant	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>

3) Is the gender you identify with the same as your sex registered at birth?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
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4) Which of the following best describes your sexual orientation?

Bisexual	<input type="checkbox"/>	Gay or Lesbian	<input type="checkbox"/>
Heterosexual / straight	<input type="checkbox"/>	Other	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>		

5) Do you look after, or give any help or support to, anyone because they have long-term physical or mental health conditions or illnesses, or problems related to old age (excluding anything which is part of paid employment)?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
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6) What is your ethnic group?

Prefer not to say	<input type="checkbox"/>	Asian - Indian	<input type="checkbox"/>
White – English / Welsh / Scottish / Northern Irish / British	<input type="checkbox"/>	Asian - Pakistani	<input type="checkbox"/>
White – Irish	<input type="checkbox"/>	Asian – Bangladeshi	<input type="checkbox"/>
White – Gypsy or Irish Traveller	<input type="checkbox"/>	Asian – Chinese	<input type="checkbox"/>
White – Roma	<input type="checkbox"/>	Any other Asian background	<input type="checkbox"/>
Any other White background	<input type="checkbox"/>	Black African	<input type="checkbox"/>
Mixed – White and Black Caribbean	<input type="checkbox"/>	Black – Caribbean	<input type="checkbox"/>
Mixed – White and Black African	<input type="checkbox"/>	Any other Black / Black British / African / Caribbean background	<input type="checkbox"/>
Mixed – White and Asian	<input type="checkbox"/>	Other – Arab	<input type="checkbox"/>
Any other Mixed / multiple ethnic background	<input type="checkbox"/>	Any other ethnic background	<input type="checkbox"/>

7) Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
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8) If you answered ‘Yes’ above, do any of your conditions or illnesses reduce your ability to carry out day-to-day activities?

A lot	<input type="checkbox"/>	A little	<input type="checkbox"/>	Not at all	<input type="checkbox"/>
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9) What is your religion or belief?

Prefer not to say	<input type="checkbox"/>	Muslim	<input type="checkbox"/>	Buddhist	<input type="checkbox"/>
Sikh	<input type="checkbox"/>	Christian	<input type="checkbox"/>	Hindu	<input type="checkbox"/>
Jewish	<input type="checkbox"/>	No religion	<input type="checkbox"/>	Other	<input type="checkbox"/>
If ‘other’ please tell us what your religion or belief is, or leave blank if you prefer not to say				<input type="text"/>	

Front Street Acomb Phase 2 Engagement Privacy Notice

City of York Council (CYC) current data protection notification is registered with the Information Commissioner's Office (ICO) – reference Z5809563. We created this privacy notice in February 2024 and regularly review it

CYC is committed to ensuring that personal data is handled in accordance with the principles set out in data protection legislation and guidance from the Information Commissioner's Office (ICO).

This privacy notice tells you what to expect when we collect personal information about you. It applies to the Front Street Acomb Phase 2 Engagement.

CYC is the controller for this information unless we specifically state otherwise in this privacy notice.

You can contact the council's Data Protection Officer at information.governance@york.gov.uk or 01904 554145, or write to:
Data Protection Officer, City of York Council, West Offices, Station Rise, York, YO1 6GA

This privacy notice should be read in conjunction with other relevant CYC privacy notices and/or policies and procedures.

When appropriate we will provide a 'just in time' notice to cover any additional processing activities not mentioned in this document.

- **How we collect your information**
- **What personal data we process and why**
- **Automated decision making**
- **Collecting information automatically**
- **Childrens information**
- **Lawful basis for processing your personal data**
- **How long we keep your personal data**
- **Data sharing**
- **Data processors and or third parties**
- **Transfers of personal data**
- **How we protect your information**
- **Your rights in relation to this processing**

How do we get your information We get information directly from you when you take part in our engagement either online, in person or over the telephone.

What personal data we process and why As part of this engagement, we will collect:

- Your use of Front Street Acomb
- Your views on options and priorities for the improvements

- Your postcode, age, gender, sexual orientation, religion, ethnicity, health information

The information we collect will be included in presentations, statistics, and reports. Any presentations, reports and statistics for publication or use outside of the authorised council staff, will be anonymised, and cannot be linked back to you or individuals. Reports containing anonymous information may also be shared with the public and other organisations.

If you have completed a paper survey, once you complete and return it to us, we will transfer the information you have given us onto the council's secure network and then destroy confidentially the paper copy.

As we are using the information you give us with your consent, you can withdraw your consent at any time by contacting regeneration@york.gov.uk or 01904 551550

Automated decision making We do not carry out any automated decision making as part of this survey/ engagement.

Collecting information automatically Please see our cookies page for further information about the information we collect automatically when you use our website

Childrens' information Where we provide services directly to children or young people, the information in the relevant parts of this notice applies to children and young people, as well as adults.

Lawful basis for processing your personal data Any personal data including special category data that we process about individuals is done so in accordance with Article 6 and 9 of the UK GDPR and Schedule 1 of the Data Protection Act 2018 (DPA 2018).

The legal basis for processing your personal data is in accordance with:

- Article 6(1) your consent
- Article 9(2) your consent

Some of the Schedule 1 conditions for processing special category and criminal offence data require an Appropriate Policy Document (APD) to be in place, which sets out and explains the procedures for securing compliance with the principles in Article 5 and policies regarding the retention and erasure of such personal data. This document explains this processing and satisfies the requirements of Schedule 1, Part 4 of the DPA 2018 and supplements this privacy notice

<https://www.york.gov.uk/appropriatepolicydocument> provides further information about this processing.

How long we keep your personal data We will only keep your information for three years and then will securely and confidentially destroy it.

Data sharing In some circumstances, such as under a court order or safeguarding, we are legally obliged to share information. We may also share information about you with third parties including our data processors, government agencies and external auditors.

We will always satisfy ourselves that we have a lawful basis on which to share the information and document our decision making.

Additionally, we are required under the Public Records Act 1958 (as amended) to transfer records to the City or National Archives (TNA) for permanent preservation. Full consideration will be given to Data Protection and Freedom of Information legislation when making decisions about whether such records should be open to the public.

Data processors and or third parties Where we have third parties providing parts or all of our services for us, we have contracts or agreements in place with them such as where we use Survey Monkey to process responses, you can find out how they use your information, at

<https://www.surveymonkey.com/mp/legal/privacy/>

Transfers of personal data We do not routinely transfer personal data outside of the UK but when this is necessary, we ensure that we have appropriate safeguards in place and that is done in accordance with the UK data protection and privacy legislation.

How we protect your information We are committed to keeping your information safe and secure. There are several ways we do this, such as:

- IT security safeguards such as firewalls, encryption, and anti-virus software
- on-site security safeguards to protect physical files and electronic equipment
- training for all staff and elected councillors
- policies and procedures

Your rights in relation to this processing To find out about your rights under Data Protection law, you can go to the Information Commissioners Office (ICO)

<https://ico.org.uk/for-the-public/>

You can also find information about your rights at

<https://www.york.gov.uk/privacy>

If you have any questions about this Privacy Notice, want to exercise your rights, or if you have a complaint about how your information has been used, please contact us at information.governance@york.gov.uk or 01904 554145, or write to: **Data Protection Officer, City of York Council, West Offices, Station Rise, York, YO1 6GA**